

## Delegate Report for AWSC March 20, 2020- Emily K. Panel 61

On January 3rd I attended a planning meeting for the North East Regional Delegate Conference (NERD). A committee was formed and the decision was made to hold the conference virtually March 12-13. The theme is *Moving Forward with Unity, Courage and Perseverance*.

Much of my time has been spent acclimating to my new responsibilities. I have reached out to introduce myself via email to officers, coordinators, and DR's and AIS's in our area and to get current contact information and term start and end dates for the World Service Office. I participated in the informal meet and greet with Officers and Coordinators on February 27. I had fun getting to know members of our panel and our fun Al-Anon sayings. I also worked with Mary D. to become a certified AMIAS.

On January 9<sup>th</sup> I attended the Delegate onboarding meeting where we discussed policies for the World Service Conference and Knowledge Based Decision Making. (KBDM) I have been working to read through the 2020 World Conference Summary and 2020 Annual Report and other documents to prepare for the World Service Conference to be held the Week of April 12. I have met with my new conference mentor and have been learning so much reading the digests of the posts from different communities in AFG connects. As part of my responsibilities I have been assigned to the Diversity Thought force. In an email update I asked for members to submit Conference Approved Agenda Items. As of today I have received one suggestion.

### ***Board of Trustee Positions***

If anyone is interested in submitting a resume to be a Trustee you can find information about the process on the NYNAFG.com website. NYN will need to vote on the candidate at Assembly. **All submissions to WSO must be made by August 15, 2021.**

### **PR-Director of Programs Position**

This will also be posted on NYN website.

### **Biannual Gifts Report**

This information will be sent out by me via email in March or April. Please review the financial report and also the biannual gifts from our area and encourage share with your groups. If there are and discrepancies let me know.

### **Financial Update from WSO December 2020**

A few key points taken from Financial Update by Cindy M., Treasurer

"When literature sales and contributions plummeted in April, the Board voted to transfer \$250K from the Reserve Fund and we reached out to the fellowship with a special"

"July's Revised Budget incorporated reduced literature sales but increased contributions. Normal practice has been not to publish the Revised Budget because

changes are usually very small and operational in nature and so we followed the same practice this time.”

“Please convey our sincere thanks to all members, groups, and service entities that have made this possible! Thank you, thank you, thank you!”

“As we move forward into 2021, please keep in mind that the WSO plans to be at full Staff capacity and travel plans may begin again in the second part of the year. Therefore, expenses will increase”

#### WSC Financial Update YTD November 30, 2020

	YTD Actuals	Revised Budget	Original Budget
Revenue			
Literature Sales- net	\$1,724,261	\$1,750,000	\$2,900,000
Contributions	\$2,883,804	\$2,445,000	\$2,000,000
Other income	\$304,381	\$525,100	\$743,160
Total Revenue	\$4,912,446	\$4,720,100	\$5,643,160
Total Expenses	\$4,537,838	\$5,069,900	\$5,773,026
Net Increase (Decrease)	\$374,608	(\$349,800)	(\$129,866)

#### GOALS (2022-2024)

- **Goal:** Members AFG, Inc. provides universal access to tools for recovery from the family disease of alcoholism.
- **Goal:** Public Both the public and professionals recognize alcoholism as a family disease, and Al-Anon as the universally available, effective, and sustainable resource for those affected.
- **Goal:** Organization AFG, Inc. has one global structure, increasing access to knowledge, resources, and the program.



#### ENVISIONED FUTURE (2024-2029)

- AFG, Inc. is a global organization with technology-based operations that support the delivery of on-demand, barrier-free access to the program, information, meetings, and Sponsors.
- The research-validated effectiveness of the Al-Anon/Alateen program in addressing the family disease of alcoholism is recognized by professionals, schools, and religious leaders. Their recommendations to this program increase membership and expand its outreach.
- Society as a whole benefits from reduced health care costs, lower levels of incarceration, and increased graduation rates.
- Families and friends of alcoholics benefit from greater connectedness to support, no matter their location or language.



## ***World Service Report 2020 Highlights***

- Over 223 new electronic meetings were registered with a total of 386 Electronic meetings
- Many GSO's wanted to know how to register electronic meetings and were surprised to find that all electronic meetings are registered with WSO
- WSO addressed with Al-Anon global community regarding electronic meetings for the pandemic; how to welcome newcomers, how to obtain literature, how to collect and distribute voluntary contributions under tradition 7, and how to establish and maintain Alateen meetings
- The first French phone meeting was registered
- The importance of Al-Anon's trademark and copyright continue to be an issue for electronic meetings. The online CAL request form was simplified.
- CMA's identified the need for a welcome kit for temporary electronic meetings, in March 2020 WSO created a welcome email and from March to December close to 8,000 emails were generated to newcomers
- For the 2021 Conference the Electronic Meeting Work Group is hoping there will be discussion about electing a group representative for permanent electronic meetings and having elected representation in the Al-Anon Service structure
- The Conference Leadership Team held it's first Session with the Delegates where they reviewed the relationship and differences between Al-Anon family groups, the fellowship, and Al-Anon Family Groups, the headquarters organization. The next session will be held on March 13
- The road trip, you and your board is being rescheduled for October 2021 in Ohio
- A new training and project specialist position for technical training of staff and volunteers; Associate Director-Administration and Strategies position, and new office assistant (Spanish) were created
- While re-examining reception needs staff found that 65% of calls can be transferred to one of three teams resulting in the creation of automated call processing.
- The 2021 Strategies created by staff to concentrate on, and approved by the board include;
  - Increase the number of professionals referring clients to Al-Anon
  - Use information gained in the recently completed Competitive Analysis regarding how other similar organizations reduce the effects of bias, to develop our own Strategies to assist AFG, Inc. in addressing similar issues
  - Evaluate what the barriers are to international structures attending the WSC